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NEWS RELEASE

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KEEP PRIMARY CARE YOUR PRIMARY CALL

During the current pandemic, family doctors and other primary care providers are making the switch to virtual appointments to reduce the risk of exposure to COVID-19 for both themselves and their patients.

If you have a family doctor or primary care provider such as a nurse practitioner, please keep them as your primary point of contact for your health care needs. Family doctors and primary care providers in Deep River remain available to connect with their patients and ensure continuity of care, albeit remotely.



Patients should work with their primary care provider to maintain their health and well-being during this time. An important part of being resilient and enabling your immune system to fight off COVID-19 is maintaining good health and continuing to appropriately manage any conditions you may have. Stay on top of your well-being and do not let conditions worsen.

If you do not have a family physician, or you are unable to access your family physician, you can call the new Renfrew County Virtual Triage and Assessment Centre (RC VTAC) at 1-844-727-6404 to connect with care and support from a nurse practitioner, family physician and/or community paramedic. Since the launch of the RC VTAC at the end of March, the service has already been successful in strengthening access to primary care and reducing the demand on Emergency Departments.

If you require emergency care and visit the Emergency Department, please remember to bring all your medications with you. Ensuring you have your medications on-hand assists our team in providing care, and also helps address national medication shortages.