



Element 3 - Commitment & Endorsement

DWQMS Operational Plan

Rev. 1 (November 11, 2025)

The system Owner, The Town of Laurentian Hills, and the Operating Authority, Veolia North America, Canada, support the implementation, maintenance, and continual improvement of a drinking water Quality Management System (QMS) for Chalk River Water Supply System, as documented in the Operational Plan. Top Management of the Operating Authority shall ensure that the Operating Authority is aware of all applicable Legislative and Regulatory requirements.

Endorsement by the Owner - The Town of Laurentian Hills and the Operating Authority - Veolia North America, Canada, acknowledges the need for, and supports the provision of sufficient resources to implement, maintain, and continually improve the Quality Management System (QMS). This Commitment and Endorsement is communicated to the CAO on a yearly basis via the Management Review and then communicated to the Owner, through the CAO when there is a new Council.

Endorsed by:

Anne Giardini 18/Nov/2025
 Anne Giardini
 Mayor
 Owner Representative
 Town of Laurentian Hills

DocuSigned by: Marco Fontana-Giusti 11/20/2025

Marco Fontana-Giusti
 VP Municipal Water
 Operating Authority
 Representative
 Veolia North America, Canada

Sherry Batten 18/Nov/2025
 Sherry Batten
 CAO
 Owner Representative
 Town of Laurentian Hills

Signed by: Scott Gowan 11/20/2025

Scott Gowan
 Project Manager
 Operating Authority
 Representative
 Veolia North America, Canada

DocuSigned by: Bailey McGarrity 11/20/2025

Bailey McGarrity
 Assistant Project Manager
 Operating Authority
 Representative
 Veolia North America, Canada