



Element 2 - QMS Policy

DWQMS Operational Plan

Rev. 24 (December 10, 2024)

The Town of Laurentian Hills (Owner) utilizes the services of Veolia Water Canada (Operating Authority) to operate and maintain the water supply and distribution system.

Together the Town of Laurentian Hills and Veolia Water Canada are committed to:

- Providing the consumer with a consistent supply of clean, safe drinking water
- Complying with all applicable legislative and regulatory requirements
- Managing and operating the water supply system in a responsible manner in accordance with documented Quality Management System (QMS) policies and procedures
- Maintaining and continually improving its Quality Management System (QMS)

This Policy and the QMS is communicated to the Operating Authority during the yearly training session, to the Owner during Management Reviews, and to the Public via the Township Website and/or the Township Office.

Veolia Water Canada – Operating Authority Representatives

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5/28/2025

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December 10, 2024

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